

Frequently Asked Questions

What types of rooms are there?

Linhaven Home has basic, semi-private and private rooms. Each room has its own washroom and separate cupboards for clothing and personal items.

How much furniture may I bring in?

There is generally enough room to bring in a small dresser (about 30" wide) and a comfortable chair or other piece of furniture. Linhaven Home provides the bed and night table. Families are encouraged to bring pictures or mementos to personalize the room.

How often do residents have a bath?

Residents may have a bath twice a week in a bathing suite equipped with both a shower and a tub.

Where are meals served?

The main meals are served in the House dining rooms; however, if family or friends wish to, they may arrange to have a meal with their loved one in a House activity room or lounge area.

Do the residents have cable or telephone service?

Cable and telephone service are available to the residents on most units. Family members are required to arrange for this service and responsible for all related costs.

Services

- Nursing Care
- Housekeeping
- Laundry
- Dietary
- Recreation
- Rehabilitation
- Dental
- Volunteers
- Maintenance
- Pastoral Care
- Social Work
- Finances
- Adult Day Service
- Respite

24 Hour Care

There is always a Registered Nurse on duty to supervise resident care. Registered Practical Nurses and Health Care Aides provide personal care on a daily basis.

Resident and Community Programs

Recreation, Rehabilitation, Social Work and Pastoral Care are facilitated by qualified staff for our resident's social, physical, intellectual and spiritual needs.

Administration and Support Services

Linhaven Home operates services in Laundry, Housekeeping, Maintenance and Dietary departments. Office personnel administer the resident trust funds and banking hours are available for the residents for personal service.



www.regional.niagara.on.ca/living/seniors/linhaven.aspx

Related Web Site References

www.oanhss.org
www.alzheimerniagara.ca
www.niagara.ccac-ont.ca

Contact Information

Administrator
Ext 201
Director of Resident Care
Ext 230
Associate Directors of Resident Care
Ext 222 & 234
Dietary Manager
Ext 212
Housekeeping/Laundry Manager
Ext 214
Resident & Community Programs Manager
Ext 208
Administrative Coordinator
Ext 202
Coordinator of Volunteers
Ext 226

Niagara Region
COMMUNITY SERVICES



Self-Guided Tour

LINHAVEN

**Is an Accredited
Long-Term Care Home**

403 Ontario Street
St. Catharines, ON
L2N 1L5

Phone: (905) 934-3364
Fax: (905) 934-6975

LINHAVEN HOME

A place to live!

Linhaven Home reflects our philosophy that long-term care should take place in a Home instead of an institution.

Linhaven's history began over 100 years ago as the Lincoln County Home on a nearby site. The current building was erected in 1957 and had major renovations completed in 1992 to bring it to its current state. The Home has 248 beds on two floors and is surrounded by 22 acres of property bordering on Martindale pond.

The **Ontario Complex** includes the three Houses: **Secord**, **Brock**, and **Merritt**. Each House has its own dining, activity, and TV lounge areas. The central lounge for this complex is called Ontario Square, an area for many in-home activities and visiting with a view of the beautiful rose garden. Adjacent to the Square is the Chapel, Auditorium, Tuck/Coffee Shop, and banking services.

The **Martindale Complex** provides a secure environment to residents affected by memory loss, Alzheimer's disease or other related dementias. This complex is also comprised of three Houses: **Lincoln**, **Henley/Regatta** and **Dalhousie** each with its own dining, activity and TV lounges. The main Martindale Square lounge is a centre for programming, visiting and viewing the beautiful therapeutic courtyard garden.

We welcome you to view the Home but ask that you limit your self guided tour to the Ontario Complex for resident safety.

Ontario Square Café



Dining Room



Hair Salon



Private Room



Activity Room



Bathing Suite



Chapel



Ontario Square Lounge



TV Lounge

