

Commonly Called Numbers

Career Opportunities

myHR Employee Service Centre:
905-685-6947

Freedom of Information

Freedom of Information Coordinator: 905-685-4225
ext. 3741

Information and Privacy Analyst:
905-685-4225 ext. 3273

- Municipal Freedom of Information and Protection of Privacy Act and Personal Health Information Protection Act requests

Niagara Specialized Transit

905-680-2052 or 1-866-487-7765
ext. 231 or 244
Teletypewriter for hearing impaired
(TTY): 905-984-3613 or
1-866-913-3444

Waste Management

Info-Line: 905-356-4141 or
1-800-594-5542

- information on garbage, Blue/Grey Box recycling, Green Bin, leaf and yard waste, landfills, household hazardous waste, environment days

Water and Wastewater

Info-Line: 905-984-3624

- disposal of RV septic waste, industrial sewer use, sewage hauler questions, plant and pump station complaints (noise or odour), water taste or odour concerns, plant tours, spills to sewers

Development Services

905-685-4225 or 1-800-263-7215
ext. 3371

- Regional Policy Plan amendment applications, connections to Regional services, private sewage system permits

Transportation Services

24-Hour Dispatch 905-984-3690 or
1-877-552-5579

- report problems with all traffic signals
- on Regional roads, report issues with traffic signs, roads, catch

basins, dead animal removal, graffiti on Regional property

- report tree limbs down, fallen trees across the road or sidewalk, and general tree maintenance

Provincial Offences Court

St. Catharines: 905-687-6590 or
1-866-278-8303

Niagara Falls: 905-371-8988 or
1-866-278-8303

Welland: 905-734-6387
Collections Office: 1-800-756-9477

Fort Erie: 1-866-278-8303

Public Health

Thorold (Main Office):
905-688-3762 or 1-800-263-7248

Niagara Falls Satellite:
905-356-1538

Welland Satellite: 905-735-5697

Fort Erie Satellite: 905-871-6513

**Confidential Health Information -
The Health Connection Line:
905-688-8248 or 1-888-505-6074**

- Child Car Seat Line:** ext. 7362
- car seat safety, troubleshooting
- Dental Health Line:** ext. 7399
- dental programs and services
- Immunization Reporting:**
ext. 7459
- for reporting child's immunization(s)

Parent Talk Info Line: ext. 7555

- information on pregnancy, parenting, breastfeeding, post-partum depression, and Ontario Early Years Centres

Tobacco Hotline: ext. 7393

- health risks; ways to quit; laws
- Travel Health Niagara:** ext. 7383
- Travel safety and Health Clinic info

St. Catharines Sexual Health Centre: 905-688-3817 or
1-800-263-5757

Niagara Falls Sexual Health Centre: 905-358-3636

Welland Sexual Health Centre: 905-734-1014

Fort Erie Sexual Health Centre: 905-871-5320

Children's Services

St. Catharines Regional Child Care Centre: 905-684-9927

Welland Regional Child Care Centre: 905-735-2665

Port Colborne Regional Child Care Centre: 905-835-2394

Branscombe Early Learning & Family Centre, Niagara Falls:
905-356-7677

Fort Erie Regional Child Care Centre: 905-871-7706

Licensed Regional Home Child Care: 905-984-6900 or
1-800-263-7215 ext. 3894

Child Care and Special Needs:
905-984-3750 or
1-800-263-7215 ext. 3897

- information on eligibility for financial supports and services

Recreation/Cultural Activities:
(ProKids) 905-984-3750 or
1-800-263-7215 ext. 3897

Social Assistance

General Application/Inquiries:
905-641-9230 or 1-866-627-1110

St. Catharines:
905-641-9960

Niagara Falls/Fort Erie:
905-354-3561

Welland/Port Colborne:
905-734-7975

Seniors Services

Seniors Community Programs:
905-984-2621

- information on services for seniors living in the community (adult day service, client intervention and assistance, supportive housing, respite services, caregiver education)

Long-Term Care Homes:
905-984-6900 ext. 3806

- information on long-term care homes operated by Niagara Region

Community Care Access Centre (CCAC): 905-684-9441

- information on admission to long-term care homes

Other Inquiries

Niagara Region Information:
905-685-1571 or 1-800-263-7215
or email: info@niagararegion.ca
After Hours: 905-984-3690 or
1-877-552-5579
Teletypewriter for hearing impaired (TTY): 905-984-3613 or
1-866-913-3444

Niagara  Region

Office Hours: Monday to Friday 8:30 a.m. to 4:30 p.m.

www.niagararegion.ca