

Commonly Called Numbers

Career Opportunities

myHR Employee Service Centre
905-685-6947

Freedom of Information

Freedom of Information Coordinator:
905-685-4225 ext. 3741

Information and Privacy Analyst:
905-685-4225 ext. 3273

- Municipal Freedom of Information and Protection of Privacy Act and Personal Health Information Protection Act requests

Niagara Specialized Transit

905-680-2052 or 1-866-487-7765
ext. 231 or 244;
Teletypewriter for hearing impaired
(TTY): 905-984-3613

Waste Management

Info-Line: 905-356-4141 or
1-800-594-5542

- information on garbage, recycling, Green Bin, leaf and yard waste, landfills, household hazardous waste, environment days

Water and Wastewater

Info-Line: 905-984-3624

- watermain or sewer line breaks, low water pressure RV septic waste; sewage haulers questions; regional facility complaints - odours, noise

Development Services

905-685-4225 or 1-800-263-7215
ext. 3256

- Regional Policy Plan amendment applications; connections to Regional services; private sewage system permits

Transportation Services

24 Hour Dispatch 905-984-3690 or
1-877-552-5579

- report problems with traffic signals
traffic signs, roads, catch basins

Provincial Offences Court

905-371-8988 or 1-866-278-8303

Public Health

Niagara Falls Office: 905-356-1538

Confidential Health Information - The Health Connection Line:

905-688-8248 or 1-888-505-6074

Child Car Seat Line: ext. 7362

- car seat safety, troubleshooting

Dental Health Line: ext. 7201

- dental programs and services

Health Bus Line: ext. 7512

- mobile clinic schedule

Pandemic Info Line: ext. 7765

- personal preparedness; the Niagara Region Influenza Pandemic Plan

Parent Talk Info Line: ext. 7555

- information on pregnancy, parenting, breastfeeding, partum depression, child care and Ontario Early Years Centres

Tobacco Hotline: ext. 7393

- health risks; ways to quit; laws

Travel Health Niagara: ext. 7383

- Travel safety and Health Clinic info

Niagara Falls Sexual Health

Centre: 905-358-3636

Children's Services

Branscombe Early Learning & Family Centre: 905-356-7677

Licensed Regional Home Child Care:

905-984-6900 or
1-800-263-7215 ext. 3894

Child Care and Special Needs:

905-984-3750 or
1-800-263-7215 ext. 3897

- information on eligibility for financial supports and services

Recreation/Cultural Activities:

(ProKids) 905-984-3750 or
1-800-263-7215 ext. 3897

Social Assistance

General Application/Inquiries:
905-641-9230 or 1-866-627-1110

Niagara Falls Social Assistance:
905-354-3561

Seniors Services

Seniors Community Programs:
905-984-2621

- information on services for seniors living in the community (adult day service, client intervention and assistance, supportive housing, respite services, caregiver education)

Long-Term Care Homes:

905-984-6900 ext 3806

- information on long-term care homes operated by Niagara Region

Community Care Access Centre (CCAC):
905-684-9441

- information on admission to long-term care homes

Other Inquiries

Niagara Region Information:

905-685-1571 or 1-800-263-7215

Teletypewriter for hearing impaired

(TTY): 905-984-3613 or 1-866-913-3444

Office Hours: Monday to Friday 8:30 a.m. to 4:30 p.m.

